



Statement of Purpose.

The aim of ICCM is to provide a quality assured service that meets our client's clinical, psychological and social needs that will demonstrate their chosen lifestyle through Assessment and a negotiated Care Plan that will determine their quality of life.

ICCM provide tailor made care packages to meet our client's care needs. This ensures that a cohesive stable team facilitates continuity of care, user participation and Case Management by one of our Case Managers who would have undertaken an assessment to identify clinical, psychological and social need. Their staff team are specifically recruited in partnership with the user, to be able to deliver the agreed care plan of which the user has full involvement.

Provision for client's with Spinal Cord Injury, Traumatic and Acquired Brain Injury, Multiple Sclerosis and Associated Disabilities is met nationally. Clients with Motor Neurone Disease and service users requiring Palliative interventions are offered a specialised response team county wide.

The staff teams are trained appropriately with relevance to meet the assessed needs of the client. All staff progress through a six week induction programme and are supported with further training as determined by the care plan.

ICCM positively encourage our unqualified staff to either undertake or progress through NVQ training in Care. Case Managers identify and facilitate NVQ training through ICCM Training Ltd and positively recruit carers with NVQ qualification.