



## **Principles of Case Management:**

- **Provides least invasive care in least invasive settings**
- **Supports effective primary care**
- **Focuses on patients in the community carrying the highest burden of disease**
- **Builds partnerships with secondary care clinicians & social services**
- **Identifies patients who are at high risk of unplanned admissions to hospital**
- **Enables each person to have a personalised care plan based upon their needs, preferences and choices**
- **Integrates the patient journey throughout all parts of the health and social care system**

*Supporting People with Long Term Conditions,*  
**Department of Health, February 2005**